

## Bayesian Persuasion with Unknown Types

Binary setting: State  $\omega \in \{0, 1\}$ , Action  $a \in \{0, 1\}$ , Sender utility  $u_S(\omega, a) = a$ , Receiver utility  $u_R(\omega, a) = 1\{\omega = a\}$

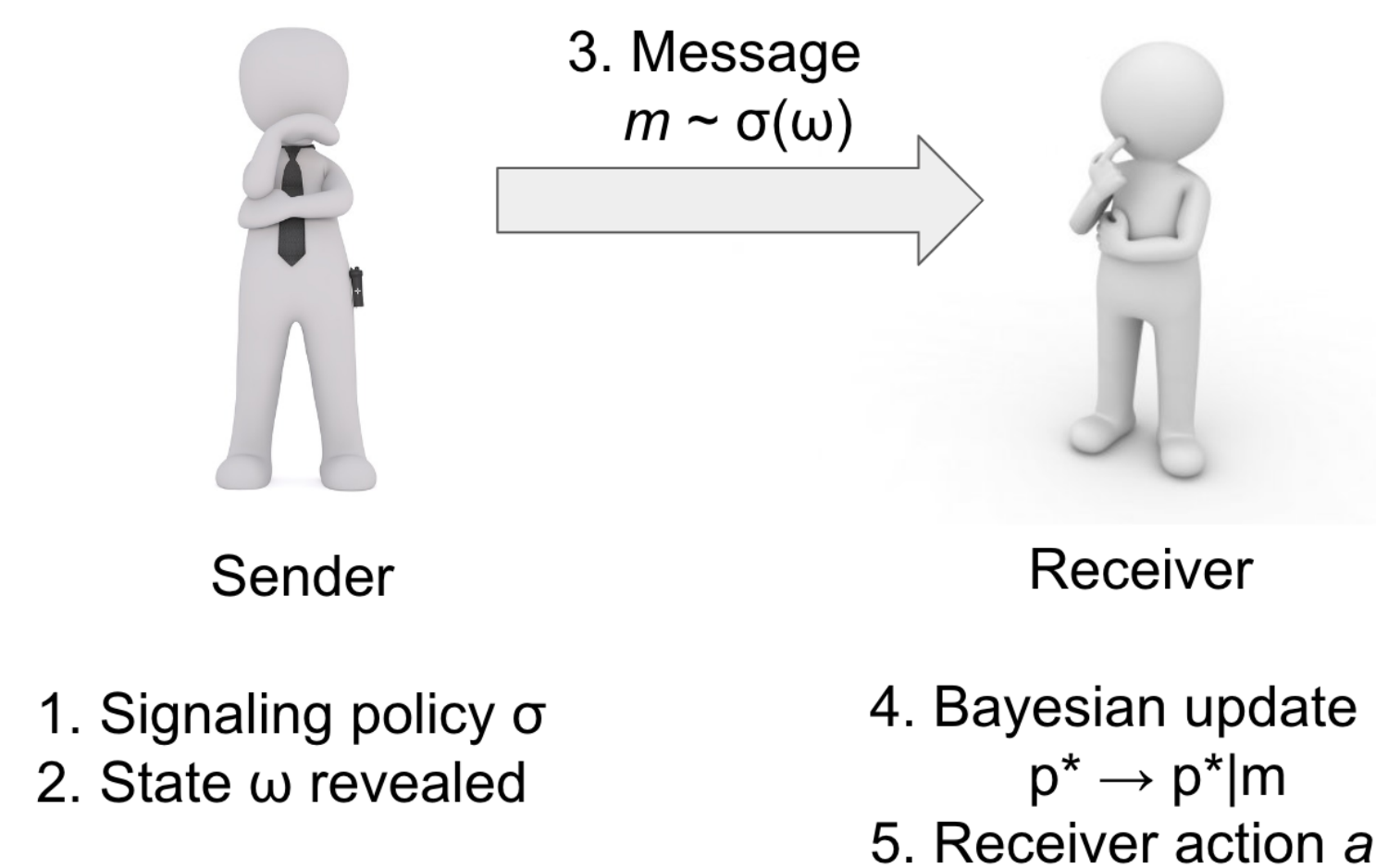


Figure 1. The Bayesian persuasion setup. The form of the sender's optimal signaling policy  $\pi^*$  generally depends on the receiver's prior  $p$ .

**Proposition:** Given a simulation query  $q = (\sigma, m)$ , the response  $a_q$  is equal to 1 if and only if the belief  $p = Pr[\omega = 1|s]$  of the receiver conditional on the private signal  $s$  satisfies  $p \geq \theta_q$ , where

$$\theta_q = \frac{\sigma(m|\omega = 1)}{\sigma(m|\omega = 1) + \sigma(m|\omega = 0)}$$

**Optimal messaging policy:**  $\sigma(m = m_i^*|\omega = 1) = 1$ ,  $\sigma(m = m_i^*|\omega = 0) = \frac{p_i^*}{1 - p_i^*}$ , where

$$i^* := \arg \max_{i \in [L, H]} \sum_{i=L}^{i'} \mathbb{P}_{\mathcal{P}(\mathcal{T})}(\tau_i) \cdot \left( p_i + (1 - p_i) \cdot \frac{p_{i'}}{1 - p_{i'}} \right)$$

**Interpretation:** "give up" on persuading hard-to-persuade types in order to better-persuade other types

## Our Setting

1. The sender uses querying policy  $\pi$  to query the simulation oracle up to  $K$  times, resulting in query history  $H$ ;
2. The sender commits to a messaging policy  $\sigma_H$ , which is visible to the receiver;
3. The state  $\omega$  is revealed privately to the sender;
4. The message  $m \sim \sigma_H(\omega)$  is sent to the receiver;
5. The receiver chooses an action  $a = a(m) \in \mathcal{A}$ .

## TL;DR

1. We study a Bayesian persuasion problem in which the sender has **incomplete information** about the receiver.
2. Motivated by customer surveys, user studies, and recent advances in generative AI, we allow the sender to learn more about the receiver by **querying an oracle** that simulates the receiver's behavior.
3. We design a polynomial-time **querying algorithm** that optimizes the sender's utility.
4. We also consider **approximate oracles**, more **general query structures**, and **costly queries**.

## Equilibrium Computation

An **adaptive querying policy**  $\pi : \mathcal{H} \rightarrow \mathcal{Q}$  is a mapping from histories to queries.

A **non-adaptive querying policy**  $\pi : \mathcal{H} \times \mathbb{N} \rightarrow \mathcal{Q}$  is a mapping from the set of possible *histories* of queries  $\mathcal{H}$  to queries.

**Idea:** Leverage **total ordering** over receiver types to compute (offline) a collection of  $\min\{2^K - 1, T\}$  possible queries, then use **binary search** to construct an adaptive procedure given any history of responses.

**Theorem:** Fix  $K \geq 1$ . Suppose that  $\pi$  is the optimal non-adaptive querying policy with  $\min\{T, 2^K - 1\}$  queries. There exists an optimal (adaptive) querying policy  $\pi'$  with  $K$  queries that only makes queries in the support of  $\pi$ .  $\pi'$  can be simulated in time  $O(\min\{T, 2^K\})$  given access to  $\pi$ .

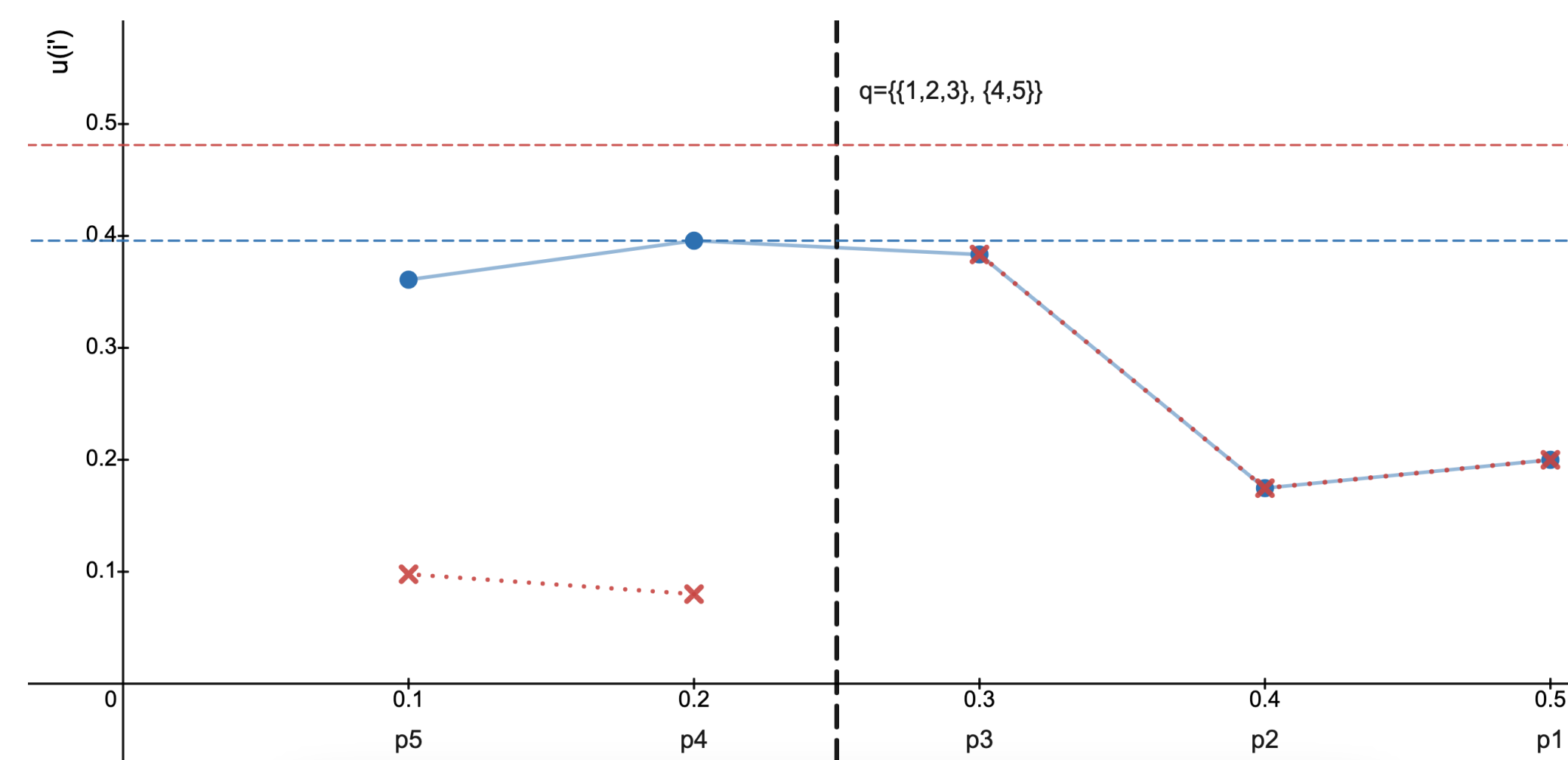
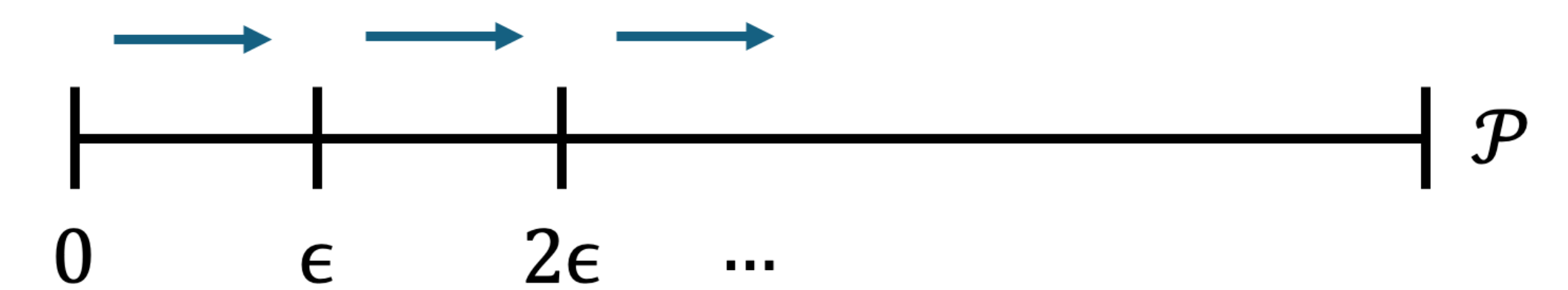


Figure 2. Sender's utility as a function of the cutoff belief. Blue solid line: sender's utility when they make no queries. Blue dashed line: sender's optimal utility. Red dotted line: sender's utility when they make the query  $q$  which separates the three highest beliefs from the two lowest. Red dashed line: sender's ex-ante utility from messaging optimally after making query  $q$ .

## Approximate Oracles

**Idea:** Round second-order prior  $\mathcal{P}$  by **increasing** each receiver belief under  $\mathcal{P}$  up to  $\epsilon$ , additively.



**Theorem:** Choose any  $\epsilon > 0$ . One can compute a querying policy in  $O(K\epsilon^{-2})$  time and a messaging policy in  $O(\epsilon^{-2})$  time, for which the sender's expected utility is at least  $OPT - \epsilon$ .

**Corollary:** Suppose that the receiver's belief is  $p$  and the oracle simulates a receiver with belief  $p'$ , where  $Pr[|p' - p| > \delta] < \gamma$  for some  $\delta, \gamma > 0$ . Then we can compute querying and messaging policies for the sender that obtain expected payoff  $(1 - \gamma)OPT - O(\delta)$ .

## Partition Queries

**Definition:** A **partition oracle** with query space inputs a query  $Q \in \mathcal{Q}$  and returns the subset  $q \in Q$  such that the receiver's belief  $p \in q$ .

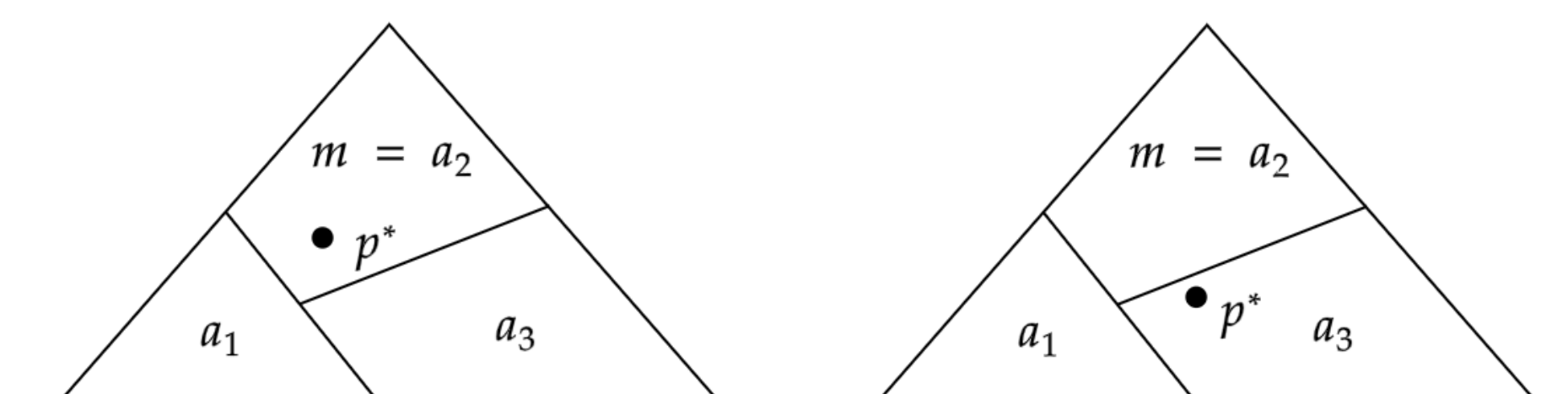


Figure 3. Visualization of receiver best-response regions of  $\Delta^d$  for simulation query  $(\sigma, m)$ . Left: A setting in which the receiver follows the sender's recommendation. Right: A setting in which the receiver does not follow the sender's recommendation.

**Theorem:** Finding the optimal querying policy is **NP-Complete** in Binary BP with partition queries.

**Idea:** Reduce from Set Cover.

- Set elements are receiver types
- Subsets are queries
- Construct instance in a way such that optimal utility is achieved iff the set is covered